



Fiesta Farewell Ltd

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Web: www.fiestafarewell.com

Company number 15871660

ICO Registration: ZB831612

Client Agreement

Fiesta Farewell is a complete guide to celebrating each person's unique life story, offering essential resources and services to arrange a bespoke celebration of life. Therefore, we are providing an online directory and a series of events where you can join others in planning goodbyes and celebrating lives. Therefore, should you provide services or products related to end-of-life services, then proceed with subscribing to the Fiesta Farewell Ltd directory.

This agreement will inform you of your requirements

Monthly Subscriptions for the 12-month contract

Size of Business	Monthly Subscription for the 12-month Contract
Tier 1	£50.00
Tier 2	£125.00
Tier 3	£225.00

If you wish to cancel your membership, you must remember to provide notice at least 30 days before the end of your 12-month membership period. If you do not submit your cancellation notice within this timeframe, your membership will automatically renew for another 12 months, and you will be charged accordingly. As a first-time subscriber, you will benefit from a 14-day cooling-off period during which you can cancel your subscription for any reason. After this period ends, you will be responsible for the full contract value.

Our Responsibility

We will be providing dedicated web space on the Fiesta Farewell website for companies that provide end-of-life farewell services. The directory will be made available to all who are seeking the relevant services to plan a heartfelt funeral.

Our dedicated team will take charge of reviewing and approving all submitted artwork, content, and photographs to ensure that everything presented is suitable and aligns with our standards. To facilitate this process, we will provide you with a detailed template which outlines specific guidelines and requests that you adhere to the parameters set forth.



Once you have completed the template and returned it to us for approval, we will proceed to upload your final submission to the main Fiesta Farewell Ltd website. While we will actively promote this website to attract visitors, please note that we cannot guarantee any specific outcomes or manage enquiries that arise from it.

In addition, we offer our subscribers the opportunity to refresh and update their directory listings once a month. This feature is designed to enable our subscribers to showcase new and specific services or products effectively.

If the subscriber would like the amended advert to be published on the 1st of the following month, then we need to ensure that any modifications to the original advert are submitted to us by the 20th of the current month. This deadline allows us sufficient time to implement the changes and finalise the advert for a timely launch.

Fiesta Farewell Ltd will periodically organise exhibitions and events that will provide an exciting opportunity for all subscribers to actively participate. Each exhibition or event will be priced independently, taking into consideration various factors such as the location and the venue selection.

Please note that the costs associated with attending these events or exhibitions will be billed separately from your regular monthly subscription fee. To ensure you are well-prepared, a payment link through Go Cardless or Stripe will be sent to your email 30 days before each event. This will allow you ample time to review the details and secure your position. Keep an eye on your inbox for further information and updates regarding our upcoming events!

Additionally, we will keep you informed about upcoming events at the venue. Information regarding the location, time and date will be sent to you via email.

Your Responsibility

You will ensure that all images shared are respectful and appropriate. You are accountable for obtaining consent from all individuals featured in the photographs before their use or distribution.

If you would like the advert to be published on the 1st of the following month, then any modifications to the original advert must be submitted before the 20th of the current month. This deadline allows Fiesta Farewell Ltd sufficient time to implement the changes and finalise the advert for a timely launch.

The written content should be perfectly accurate and completely clear, ensuring that all ideas and messages are effectively communicated. It is essential to utilise good grammar, vocabulary, and punctuation to enhance readability and maintain a high standard of English throughout the text.

Advert Property

Fiesta Farewell Ltd retains complete ownership of the website design, logo, and written content. Additionally, the public version of the client advertisement and any related artwork will also be under their responsibility.



Data Protection

See Privacy Notice for more information.

Payment Terms

Payments will be automatically processed on the 2nd day of each month using the Go Cardless / Stripe Direct Debit system. It is important to ensure that funds are available in your account on this date to avoid any issues. If a payment is missed or processed late, the amount will be charged on the next available date. Please be aware that if payment is not received within 20 days of the due date, the advertisement will be removed from the website. To prevent any disruption, we recommend monitoring your account and ensuring timely payments.

Termination

When we receive your email indicating that you no longer wish to maintain your subscription, please be assured that we will process your request accordingly. Your agreement will be officially terminated once we have received your final payment. We appreciate your understanding in this matter and are here to assist you with any further questions or concerns you may have regarding the cancellation process.

Disclaimer

Fiesta Farewell Ltd disclaims any responsibility for the availability of car parking spaces at the venue, as well as for any associated fees, loss, theft, or damages that may occur in relation to your vehicle while on the premises. We highly recommend that you avoid leaving any valuable items, such as electronics, personal belongings, or other important possessions, visible on the seats or dashboard of your vehicle, as this can attract theft.

Additionally, we kindly request that all attendees arrive at events punctually. Please ensure that any promotional materials or marketing content you create align with the information provided on our official website to maintain consistency and accuracy. Thank you for your cooperation and understanding.

Signature

Julie Hughes

December 2025